

Repair Service

Repair Service Description

Consists of a complete restoration. All flow orifices, seals and filters are replaced. The unit is completely cleaned, totally inspected and all non-compliant components are replaced. Missing parts will be replaced and the replacement cost will be added to the invoice.

FloPac (IVR) - \$ 55.00 per unit US, \$ 65.00 Canada and Europe

Flowmeter Repair - \$ 35.00 per unit US, \$ 45.00 Canada and Europe

Pressure Reducer - \$ 35.00 per unit US, \$ 45.00 Canada and Europe

Regulator Repair - \$ 50.00 per unit US, \$ 60.00 Canada and Europe

Procedures

Request an RMA (return material authorization) from Customer Service by phone, fax or e-mail. Units with different model numbers will have additional suffixes assigned to the RMA number by Customer Service. RMA numbers are good for only 30 days from issue date.

Ship the units to Flotec and mark the package with the RMA number on the exterior of the box. Ship the package freight prepaid to 7625 West New York Street, Indianapolis, IN 46214. After Flotec has cleaned, repaired and tested the units, Flotec will ship the units FOB Indianapolis, freight prepaid.

Modifications on Warranty or non-Warranty items

Flotec will modify any Regulator, Flowmeter, Flopac or Mass Casualty Assembly for an additional charge.

To change outlet fittings or DISS Check Valves is \$ 5.00 labor plus the replacement cost of the added part.

To add an additional 1/8-27 NPTF port is \$ 20.00 each.

To change the flow ranges or pressure settings is \$ 35.00 each.

To add additional Laser marked information is \$ 7.50 per line

To remove laser marking and/or change the color by sandblasting (requires complete disassembly) is \$ 30.00

Oxygen

Medical Air

Carbon Dioxide

Nitrous Oxide

Heliox

Vacuum

Nitrogen

WAGD/EVAC

Helium

